

GRAND CENTRAL PARTNERSHIP

Job Opportunity

Title: Public Safety Officer (union)

Work Location: 120 East 41st Street, Manhattan

Unit: Field Operations

Number of Positions: Multiple

Salary: \$18.00/hours

Benefits: paid holidays, accrued paid time off, sick leave, health insurance, 403(b) retirement plan, longevity bonuses, and more.

Job Description

The Grand Central Partnership (GCP) seeks highly motivated individuals to become public safety officers in the Field Operations Division of GCP, an equal opportunity employer that currently manages the day-to-day operations of the Grand Central Business Improvement District (BID) in Midtown Manhattan. Public Safety Officers support a safe and secure environment for stakeholders, tenants, and visitors of the Grand Central neighborhood.

GCP Public Safety Officers are responsible for carrying out the following tasks and responsibilities:

- Patrol fixed or roving posts as assigned by GCP.
- Follow all instructions and directives of GCP Field Operations Director, Deputy Director, and Supervisors.
- Inspect conditions on post and report all quality-of-life issues and damages to city and GCP-owned assets through the GCP Field App.
- Function as a deterrent to criminal and anti-social behavior within the Grand Central neighborhood.
- Always act in a professional and courteous manner as a representative of GCP and ambassador of the Grand Central community.
- Immediately report incidents, accidents, criminal activity, and other emergencies to Operations and provide assistance to members of the general public and GCP colleagues.
- Assist representatives of other law enforcement agencies, particularly NYPD and MTA Police.
- Avoid direct physical confrontations with uncooperative, unruly, or emotionally disturbed person and report any misconduct immediately to Operations and a Supervisor for assistance.
- Perform any other related public safety task as assigned by GCP. GCP

GCP Public Safety Officers must be able to:

- Work outdoors for prolonged periods of time including in inclement weather conditions.
- Engage in strenuous physical activity including foot patrolling, walking, running, and standing for extended periods.
- Work weekends and evening hours as required.

Qualifications and Preferred Skills

- Licensed as a New York State Unarmed Security Guard.
- Basic computer knowledge.
- Ability to detect problems and report information to the appropriate personnel.
- Excellent verbal communication and report writing skills.
- Able to operate departmental equipment - including radios.
- Sound and proper judgment when addressing emergency situations.
- Ability to listen and communicate calmly, effectively, and courteously in both emergency and non-emergency situations.

Resumes should be submitted with a cover letter by email to:

Trina Swinson (tswinson@gcpbid.org) by September 13, 2025